Grievance Redressal Mechanism of RS World School

The **RS World School, Khajuri, Rajatalab, Varanasi** are having their own Grievance Redressal System in an informal manner i.e. through direct supervision of the Principal of each school. But in formal sense along with the provision of suggestion boxes, the Grievance Redressal Cell of all the schools was created in 2020. The functions of the cell is to look into the complaints lodged by any student and judge its merit. The Grievance Cell is also empowered to look into matters of harassment. Anyone with a genuine grievance may approach the School Principal or address his/her grievances to the Students Grievances Cell. In case the person is unwilling to appear in self, grievances may be dropped in writing at the letterbox/suggestion box of the Grievances Cell placed at the Administrative Block as well as Academic Block of each school.

Members of Grievance Redressal Cell :

S.No	Name	Designation	Mobile No.
01	Mr Ayush Jaiswal	Member (Manager)	8005133253
02	Ms Sandhya Kumari	Committee Head (Principal)	9511400610
03	Mr Pradeep Kumar Verma	Member (School Teacher)	8176854004
04	Ms Kabita Choudhuri	Member (School Teacher)	9628261546
05	Mr Sanjay Yadav	Member (School Parent)	7011191970
06	Ms Pinky Ahuja	Member (School Parent)	8840109080

Objective

The objective of the Grievance Cell is to develop a responsive and accountable attitude among all the stakeholder in order to maintain a harmonious educational atmosphere in the institute.

A Grievance Cell has been constituted for the redressal of the problems reported by the students of the school with the following objectives.

Manager R. S. WORLD SCHOOL

Principal R. S. WORLD SCHOOL

NOTE :- THIS COMMITTEE MEETING SHOULD BE EVERY THREE MONTHS.